# T DAUGHERTY

(812) 262 - 4899

daughe27@gmail.com

10282 Washougal River Rd., Washougal, WA 98671

# **SUMMARY**

Productive barista accustomed to delivering excellent customer service while preparing and serving coffee, specialty beverages, and food items. Consistently follows precise recipes, presentation standards, and maintains clean, hygienic workspaces. Courteous and respectful individual recognized for regularly receiving positive feedback from customers and staff.

#### **EDUCATION**

Purdue University - West Lafayette, IN 47906

August 2022 – Current

Bachelor of Science in Animation & VFX

GPA: 3.52 out of 4.0

West Vigo High School - West Terre Haute, IN 47885

August 2018 – June 2022

Core 40 Diploma

GPA: 3.96 out of 4.0

#### **EXPERIENCE**

MSEE Starbucks

West Lafayette, IN 47906

Shift Supervisor

August 2023 – May 2024

- Responsible for opening and closing store before and after performing appropriate preparation procedures
- Trained new baristas standard food/beverage preparation, machine operation, sanitary practices, and other store policies
- · Delegated store tasks and monitored all areas to ensure customer needs were met and assist when needed
- Upheld store operation policies and standards such as cash handling, quality beverage/food preparation, and store safety guidelines
- Responsible for providing support such as restocking store supplies for hot bar, cold bar, customer bar, display, oven, and preparing back-ups

MSEE Starbucks West Lafayette, IN 47906

Barista

September 2022 – May 2023

- Memorized standard recipes and preparation for specialty beverages, food items, and seasonal offerings
- Operated store machinery such as oven, register, espresso machines, blenders, and coffee grinders
- · Maintained a clean and organized workspace, enabling coworkers to efficiently locate resources and products
- Greeted, engaged with, and provided customers with assistance in accordance with service and need
- Strictly followed health, safety, and sanitation guidelines

### SKILLS & EXTRACURRICULARS

**Technical Skills:** Recipe memorization, store machine operation, knowledgeable of coffee & tea terminology, regular sanitary practices, positive customer service & feedback, available for assistance or support

**Social Skills:** Level-headedness in high stress environments, active-listener, proficient multi-tasking ability, detailed-oriented, inclusive, relationship & team building, communicable & approachable, resourceful, open to learning

## **Extracurricular Involvement:**

- Purdue LGBTQ+ Club Member (2022 Current)
- Computational Art Club (2022 Current)

- Purdue Swim Club Athlete (2022 Current)
- Student Diversity Leader Representative (2018 2022)

#### REFERENCES

Kennedy Steen - Supervisor

Phone: (765) 365 – 2586

Mackenzie Jacks - Co-worker

Phone: (812) 341 – 1060